



Demand, Capacity and Flow Quality Improvement Collaborative

Learning Set Agenda

Date: Wednesday 16th July, 10:00-15:00

Venue: Room 1.7, Royal College of Psychiatrists, London

Aims of the workshop:

- Sharing your work, exchanging ideas and supporting each other
- Identifying next steps to help your QI project take shape
- Space to reflect on involving lived experience in your project

Time	Item	Speaker
10:00-10:30	Registration and refreshments	
10:30-10:35	Welcome and housekeeping	Matt Milarski, Head of Quality Improvement, NCCMH
10:35-10:45	Warm up activity	Rachael McGowan, Quality Improvement Coach, NCCMH
10:45-10:55	Re-cap	Renata Souza, Quality Improvement Coach, NCCMH
10:55-11:45	Involving lived experience in your QI project and thinking about equity	Lucy Jenkinson, Patient/Carer representatives, NCCMH
11:45-12:35	Reviewing your flowcharts and learning from each other.	Anna Roach & Hannah Lutch, Quality Improvement Coach, NCCMH
12:35-13:20	Lunch – served in room 1.6	
13:20-13:30	Energiser	Anna Roach, Quality Improvement Coach, NCCMH
13:30-14:15	Model for improvement and driver diagram (with practical activity)	Renata Souza & Hannah Lutch, Quality Improvement Coaches, NCCMH
14:15-14:45	Helping your QI project take shape <i>This session will support teams to develop an aim, measures, and change ideas</i>	Rachael McGowan, Quality Improvement Coach, NCCMH
14:45-14:55	Next steps for your QI project	Rachael McGowan, Quality Improvement Coach, NCCMH
14:55-15:00	Close	Emily Cannon, Head of Quality Improvement, NCCMH





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Time	Optional drop-in sessions	Facilitators	Room
15:00-15:30	Time with QI team	DCF QI Coaches	Room 1.7

