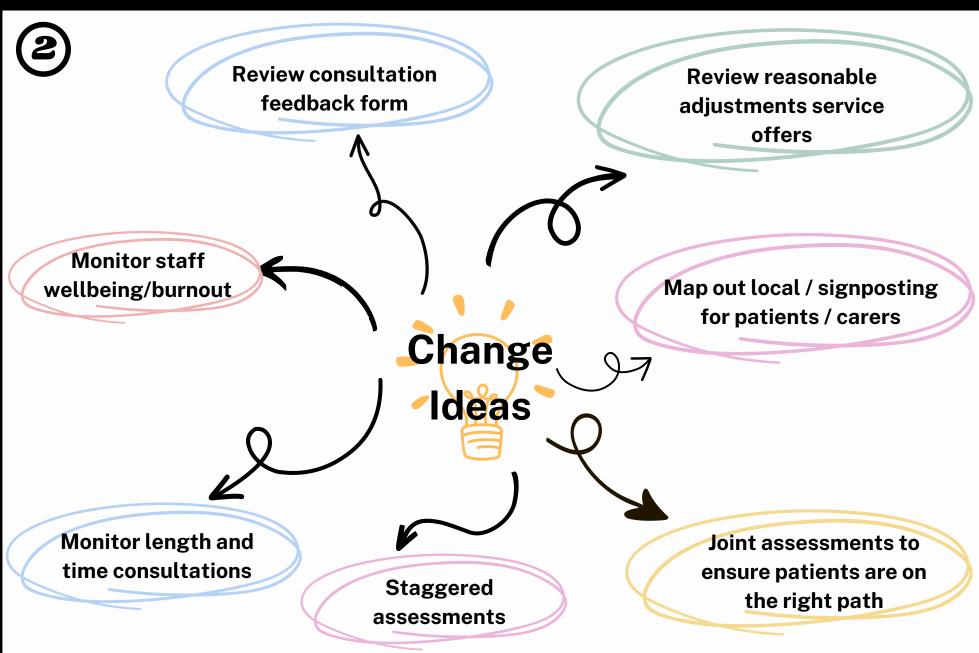
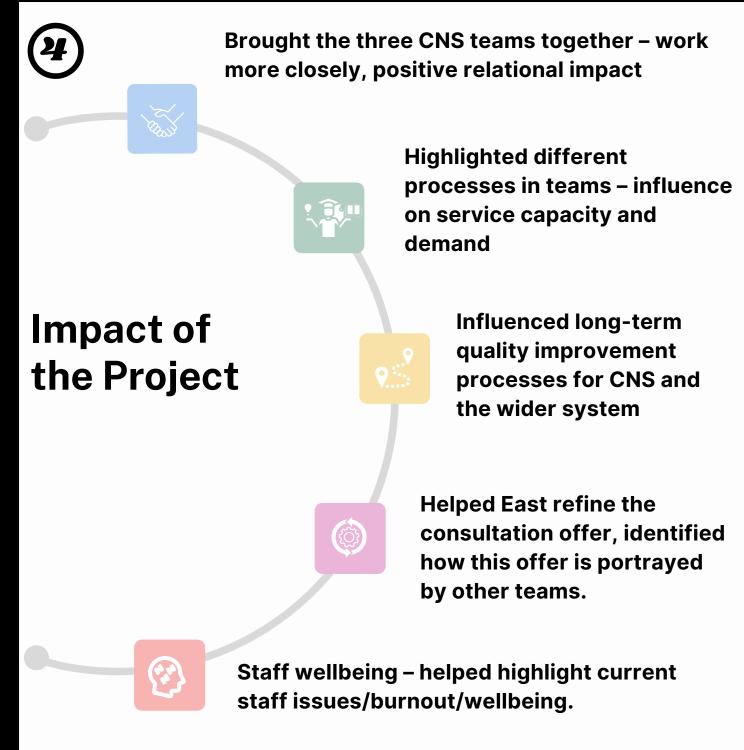
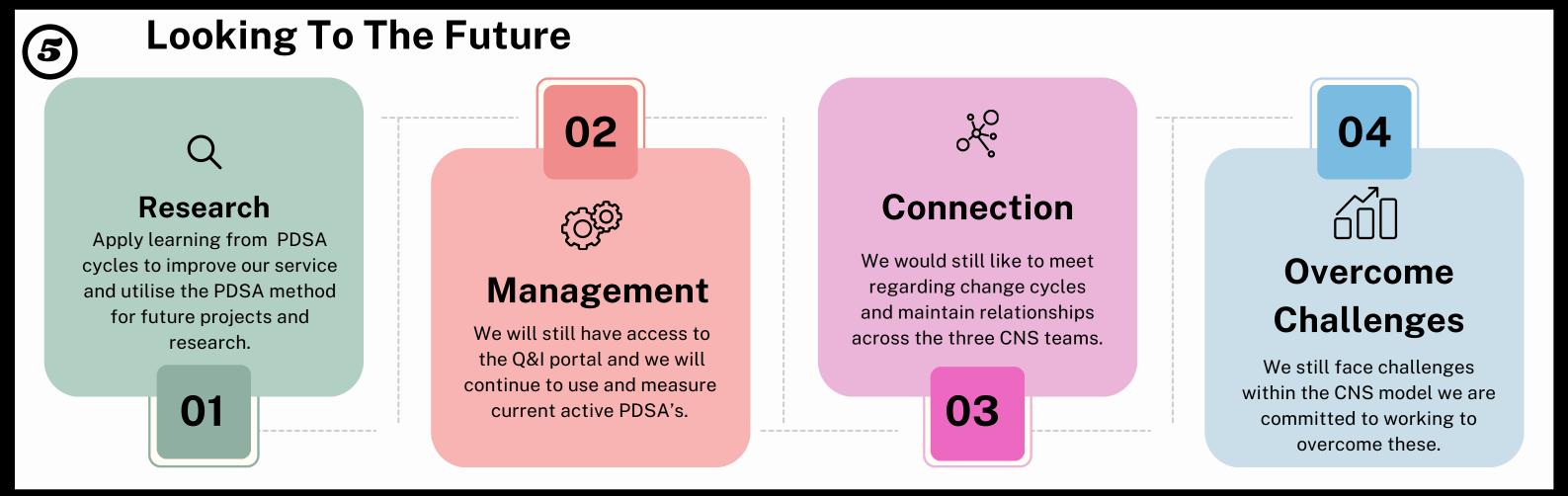
USING QI TO INCREASE CONSULTATIONS IN THE COMPLEX NEEDS SERVICE





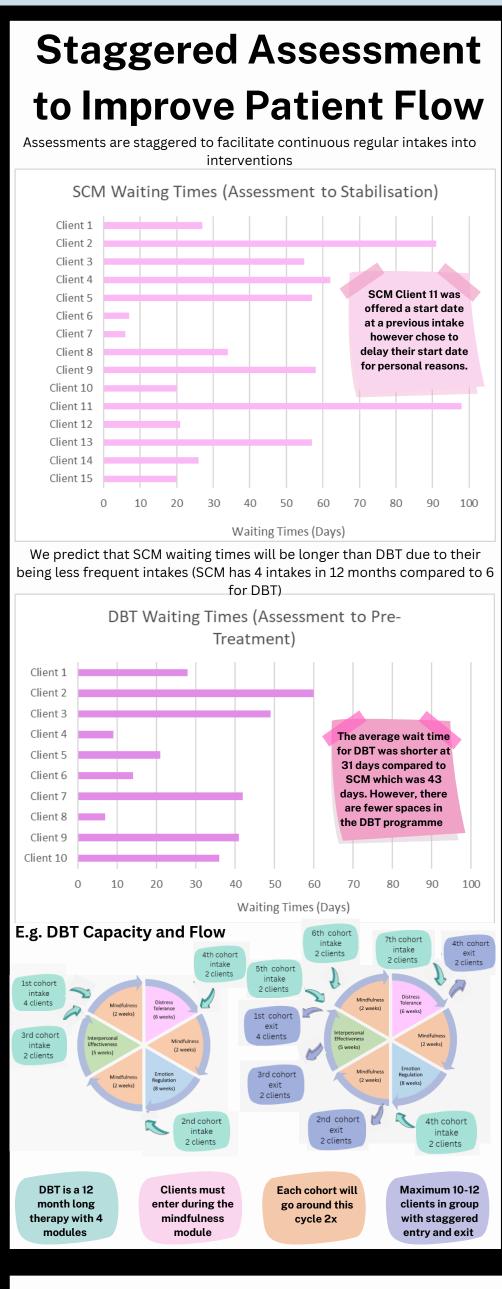


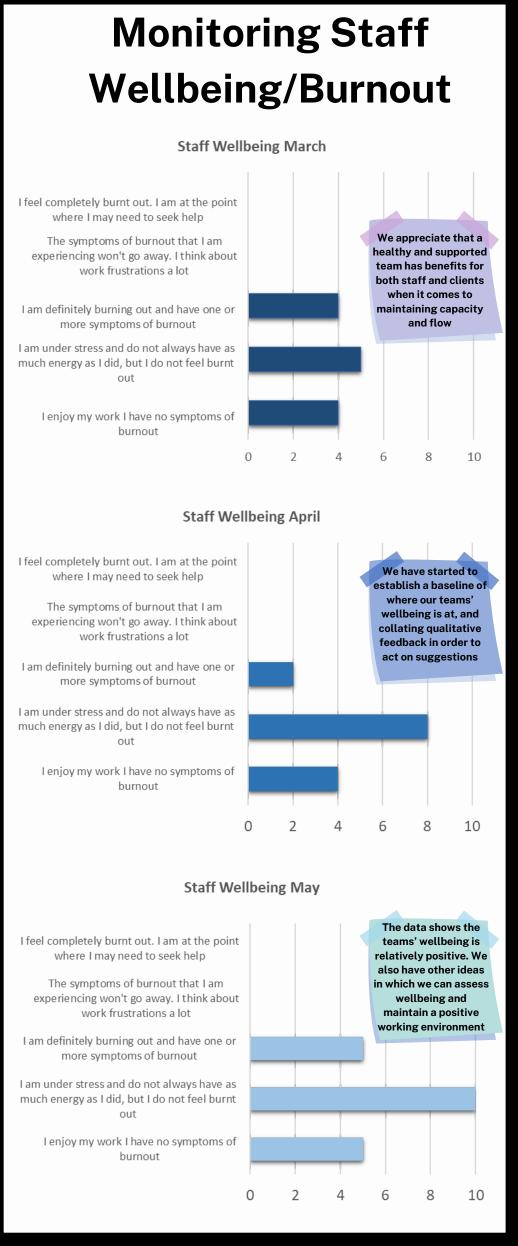


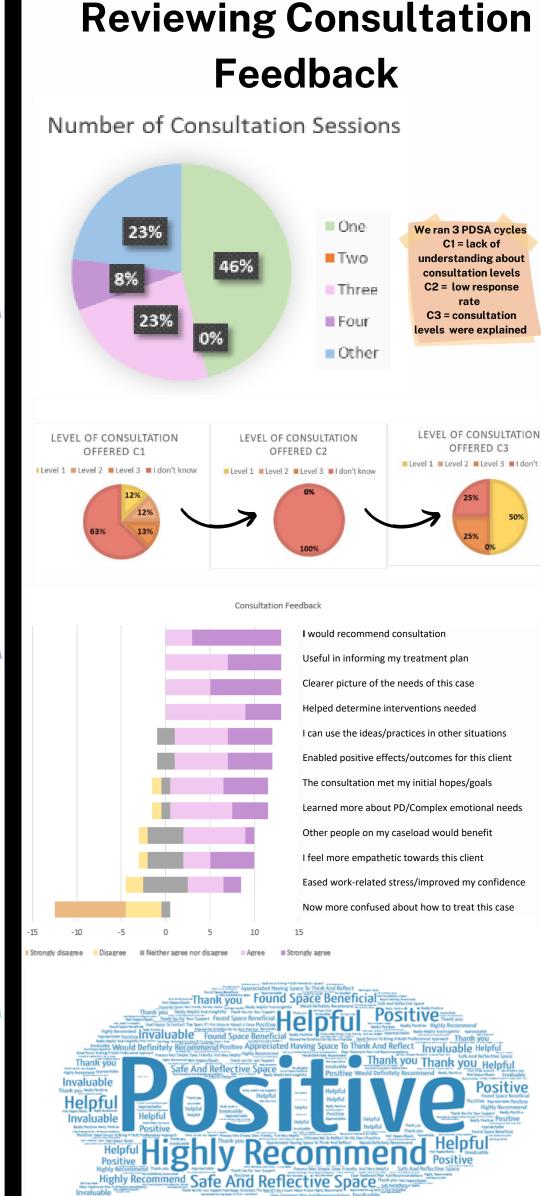


Cheshire and Wirral Partnership NHS Foundation Trust

Cheshire and Wirral Partnership NHS Foundation Trust Complex Needs Service







Our experience of QI

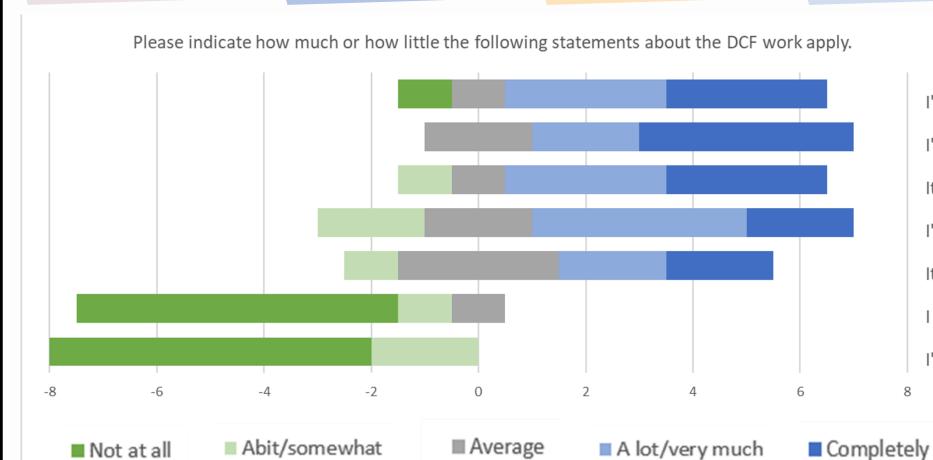
"I have enjoyed the journey of PDSA, learnt other teams processes and got to know colleagues well."

"It would have been really good to have been involved from the start as the work is interesting. I'm glad it will continue."

"It means that any team member can positively get involved and make a difference to the whole service through the change of PDSA cycles." "It feels good to be a part of the DCF work"

"I have really enjoyed leading on the project. It has developed my skills in PDSA cycles and understanding how this can improve business."

"Built relationships across the CNS locality teams"



I've learned more about how the CNS is structured, managed and operates

I've learned a new project approach with the PDSA cycles

It's helped me get to know the other CNS teams

I've found my involvement worthwhile

It's given me new skills/ knowledge that will help me day to day

I rather I hadn't been involved

I've found it stressful / unhelpful