

 **Change idea:** *Implementation of staff uniform*

Predictions

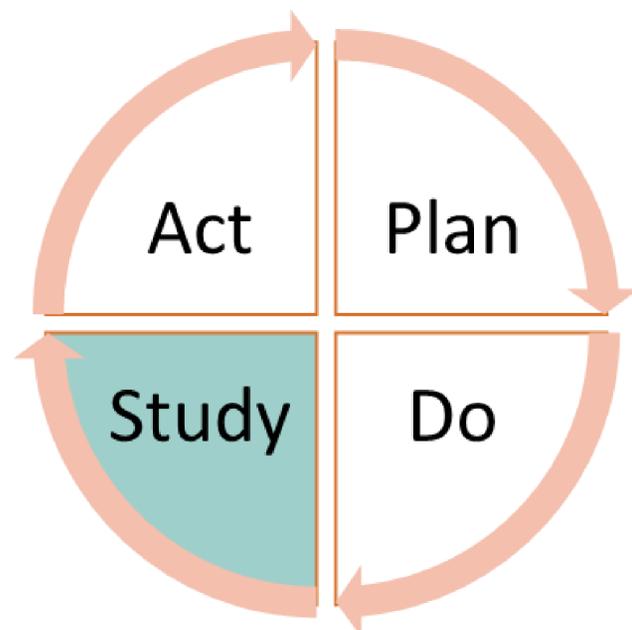
- Staff more identifiable to both patients and visitors
- More professional environment
- Staff feeling included as a part of a team

Plan

- All clinical staff to wear uniform
- Communicate the new idea to staff
- Prepare staff for the implementation and the rationale behind it

Do

- Launch date arranged
- 12 month trial
- Feedback from staff, patients and carers in the form of questionnaires and community meeting minutes



Study

- Patients and carers said staff are more visible
- Staff reported feeling part of the team
- One person felt like their individuality had been removed
- Patients requested coloured lanyards to distinguish roles

Act

- Coloured lanyards ordered
- Spare uniform ordered for staff as requested
- To be reviewed in 6 month's time

All teach, all learn

- The change idea was well planned with the views of patients, staff and carers being included.
- Patient and staff satisfaction in the implementation of upcoming ideas has been reviewed.
- Improved co-working between staff, patients and carers.

Are patients and staff satisfied with the implementation of uniform?
Questionnaire results

